

Returns and Refunds

Distance Selling Regulations

If you have ordered by telephone or internet, under the EC (Protection of Consumers in respect of contracts made by means of distance communication) Regulations 2001 (Statutory Instrument 207 of 2001), you have a statutory right to cancel your order and receive a full refund

To cancel, you can Email Customer services at info@biofuture.ie, call 01 2149749 or write to us at Customer Services (see Contact us for details) within 5 working days, (not including Saturdays, Sundays or public holidays) commencing the day after the delivery of your item(s), quoting your order number. You must take reasonable care of the item(s).

Items may be returned to our registered address.

You may cancel an order for services in the same way, within 5 working days (not including Saturdays, Sundays or public holidays) of the date of purchase, unless the services begin sooner.